

VILLAGE OF ORCHARD PARK
NOTICE TO RESIDENTIAL WATER CUSTOMERS

MORATORIUM ON RESIDENTIAL WATER SERVICE TERMINATION

On June 17, 2020, Governor Cuomo signed into law amendments to the Public Service Law that prevent municipalities from terminating water service to residential customers for non-payment of an overdue due charge during the COVID-19 State of Emergency.

Service termination is prohibited for an additional 180 days after the COVID-19 State of Emergency expires for those residential customers who have experienced a change in financial circumstances due to the COVID-19 State of Emergency.

All water suppliers must notify residential customers of the protections afforded under the law.

Please contact the Village Office at 662-9327 if you are a resident who has experienced a change in financial circumstances and wish to enter into a deferred payment agreement to address outstanding water payments.